QLineIT®

Together with PC Repair Leeds

DIGITAL SAFEGUARDING

for Children's Homes

0330 1700 092

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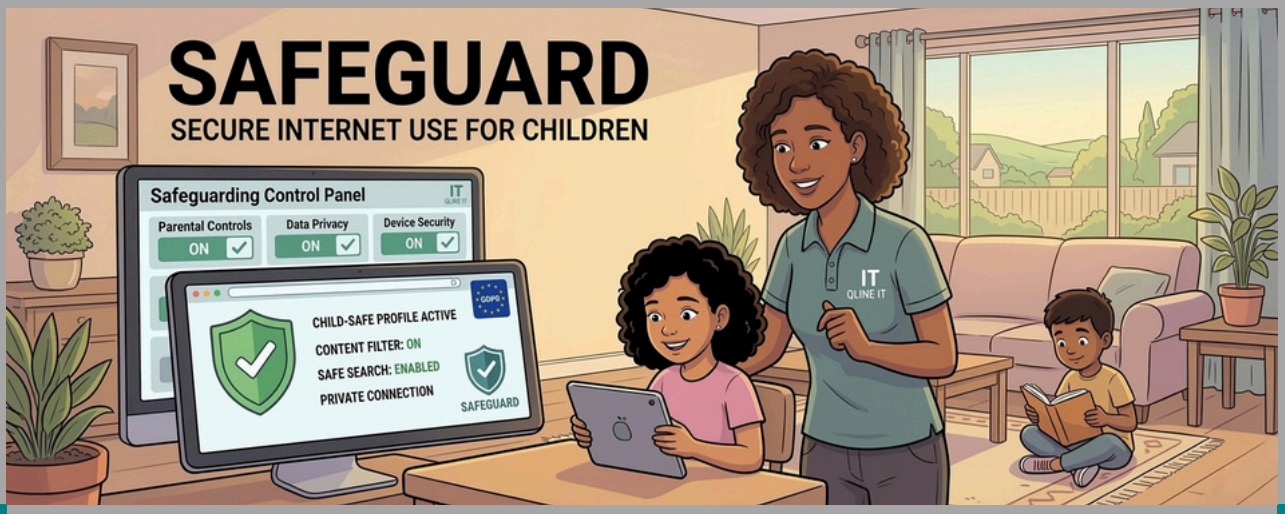
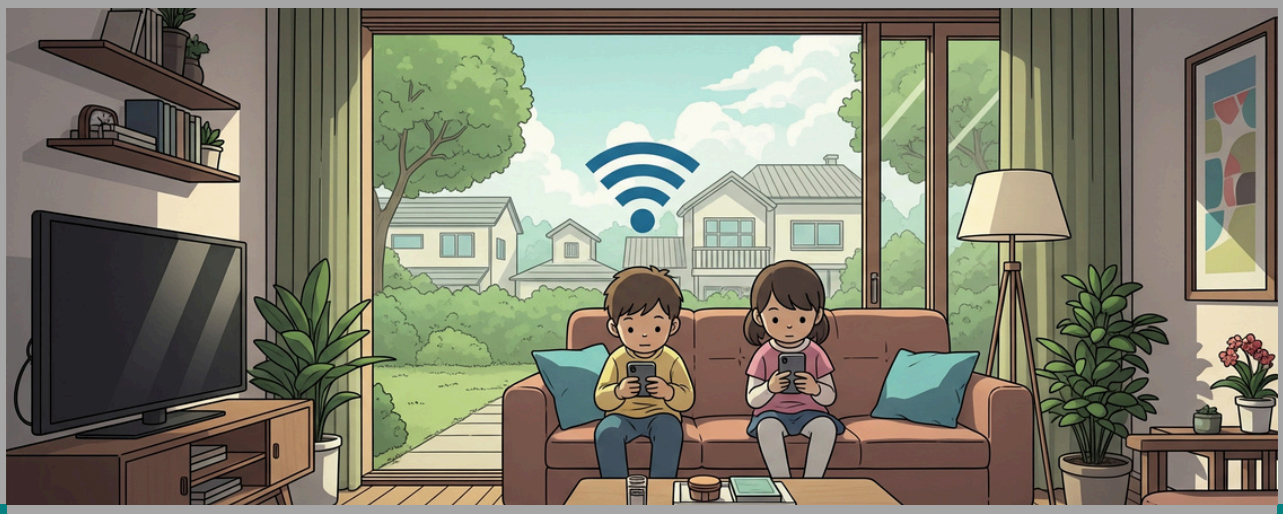


QLine IT Digital Safeguarding Platform

Our Digital Safeguarding Platform is a specialist internet safety and network protection solution designed specifically for children's homes. It has been developed to address the unique safeguarding challenges faced when supporting young people in residential settings, where online risks must be carefully managed alongside individual needs and behaviours.

The platform is uniquely versatile and enables the creation of personalised network profiles for each young person. This allows children's homes to implement bespoke safeguarding controls, ensuring that internet access is appropriate, proportionate, and aligned to the specific risks and requirements of each young person in their care.

By combining secure Wi-Fi, intelligent filtering, real-time monitoring, and structured safeguarding controls, our platform helps children's homes protect young people from harm while maintaining oversight and accountability. It ensures that internet use is not only secure but also actively supports safeguarding outcomes and inspection readiness.



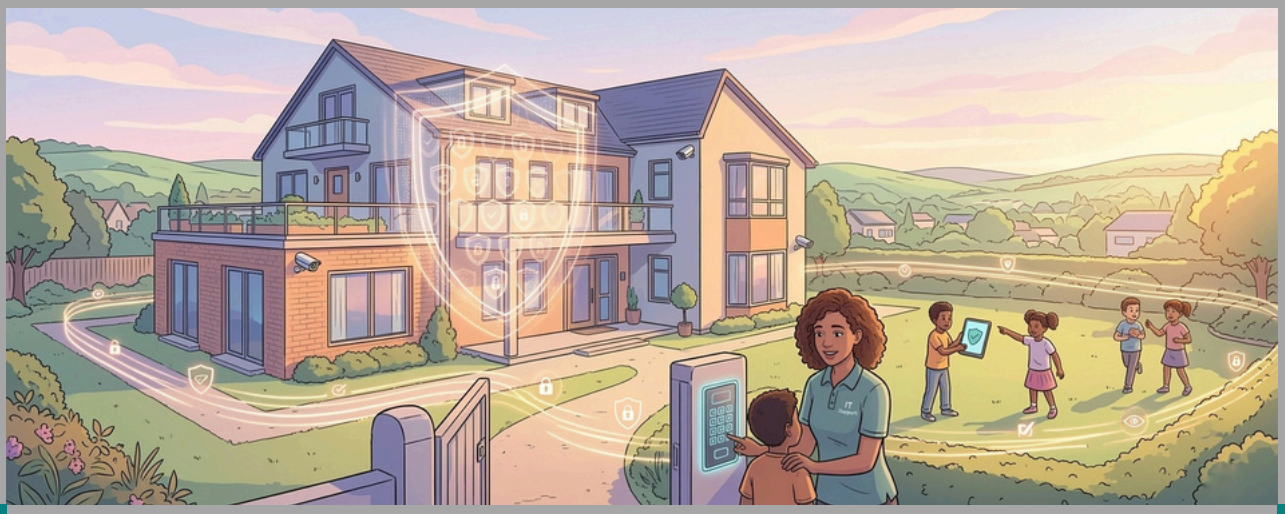
Do You Need Us?

Are you responsible for the care of young people or are you a Designated Safeguarding Lead (DSL)?

Then you may be responsible for their safety online.

- Do you know if you have effective internet filtering in place?
- Are there internet restrictions currently applied across your home?
- Can you evidence monitoring during a Regulation 44 or Ofsted inspection?
- Do you rely on basic broadband controls that are easily bypassed?
- Do you have a structured safeguarding IT procedure in place?

If you answer no to any of the above, your organisation may be at risk of failing safeguarding expectations.



Why QLine IT?

QLine IT are specialists in delivering safeguarding-focused IT solutions for children's homes. With nearly 20 years' experience working within the children's home sector, we have built a deep understanding of the practical and regulatory challenges involved in protecting young people online.

We currently support over 150 sites across 22 children's home providers, delivering consistent, reliable, and safeguarding-aligned internet solutions. This real-world experience allows us to design and implement systems that are not only technically effective, but also appropriate for the environments in which they are used.

Our platform has been carefully developed to assist children's homes in meeting Ofsted and Scottish Care Inspectorate guidelines, ensuring that safeguarding measures are both practical and defensible during inspection.

The QLine IT Digital Safeguarding Platform is purpose built for children's homes, providing secure connectivity, intelligent filtering, monitoring, and personalised safeguarding controls for each young person. It is designed to support staff, strengthen safeguarding practices, and provide the visibility and assurance required.

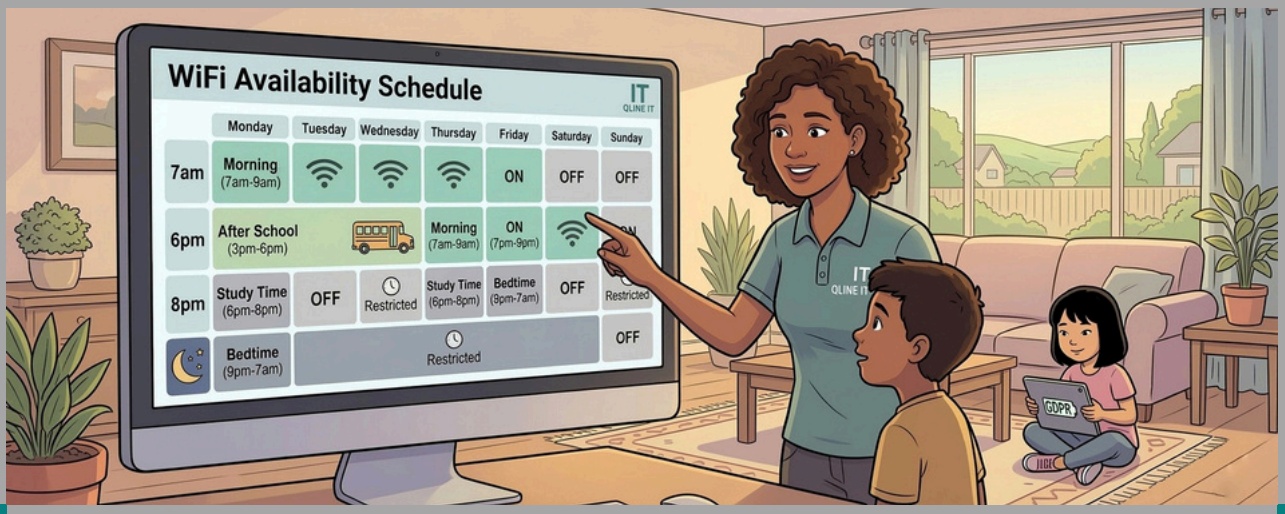
Our Background and Standards

QLine IT was established in Leeds and has grown over more than two decades, supporting organisations across the UK. From our base in Leeds, we have many years' experience supporting children's homes across England and Scotland, delivering specialist IT and digital safeguarding services built on reliability, consistency, and long-term client relationships.

As our work in the residential childcare sector has developed, we have refined our services to meet the specific needs of children's homes. This includes structured approaches to secure networks, filtering, device management, and monitoring, designed to support stable environments and proportionate safeguarding controls based on real day-to-day operational experience.

We operate to clear technical and governance standards across all environments we support. QLine IT holds Cyber Essentials and Cyber Essentials Plus certification, is a Corporate Member of the UK Cyber Security Council, and a Commercial Partner of Scottish Care. We strongly uphold GDPR legislation and support our clients in meeting their data protection responsibilities through secure system design and ongoing guidance.

All QLine IT engineers have enhanced DBS certificates, checked on a yearly basis, and hold a minimum Level 1 Safeguarding Children certification. This ensures our team understands the importance of safeguarding, confidentiality, and professional conduct, providing dependable IT systems that support both daily operations and wider regulatory responsibilities.



How it Works

The QLine IT Digital Safeguarding Platform uses a layered approach to protect young people online, combining network security, intelligent filtering, and safeguarding monitoring across all connected devices within the home.

At the core of the platform is a secure and controlled network environment, built using industry-recognised access points, enterprise-grade routers, and market-leading cyber protection technologies. This ensures that all internet traffic is managed, filtered, and protected to the highest standards.

Our platform applies intelligent filtering to restrict access to harmful or inappropriate content, alongside behavioural monitoring designed to identify potential safeguarding risks. These controls work together to support staff by highlighting concerns and enabling early intervention where required.

Our platform also incorporates multiple safeguarding controls to reduce the risk of young people attempting to bypass protections, including techniques designed to detect and prevent the use of anonymising tools and unauthorised device manipulation.

In addition, the platform enables personalised safeguarding through individual network profiles, ensuring that each young person's access is tailored to their specific needs, risks, and circumstances.

The exact configuration and deployment methods form part of QLine IT's specialist safeguarding methodology and are not publicly disclosed.

Benefits of the Digital Safeguarding Platform

Our platform is designed to deliver practical safeguarding outcomes for children's homes, supporting both the protection of young people and the responsibilities of staff.

By implementing the QLine IT Digital Safeguarding Platform, children's homes can significantly reduce the risk of exposure to harmful online content, while maintaining appropriate levels of access based on individual needs. This helps create a safer digital environment that supports both care and development.

The platform provides visibility and oversight of internet usage, enabling staff to identify potential safeguarding concerns at an early stage. This supports timely intervention and ensures that risks can be managed proactively rather than reactively.

Importantly, our platform helps children's homes demonstrate that appropriate systems and controls are in place to support safeguarding responsibilities. This includes the ability to evidence filtering, monitoring, and oversight during Ofsted inspections and Regulation 44 visits.

By combining protection, monitoring, and reporting, the platform supports a structured and defensible approach to online safeguarding, reducing organisational risk and helping ensure compliance with regulatory expectations.

Safeguarding & Inspection Readiness Checklist

Children's homes are expected to demonstrate that appropriate systems and controls are in place to safeguard young people online.

Use the checklist below to assess your current position:

Ofsted Expectations

- Do you have effective internet filtering in place to block harmful content?
- Can you demonstrate active monitoring of online activity and risks?
- Are safeguarding alerts identified and reviewed by appropriate staff?
- Is there clear responsibility for online safety within your organisation?
- Can you provide evidence of your filtering and monitoring systems?
- Are your systems reviewed regularly to ensure they remain effective?

Scottish Care Inspectorate

- Can you justify any restrictions placed on a young person's internet access?
- Is there a clear safeguarding rationale based on risk of harm?
- Do you have documented decision making and approvals in place?
- Have appropriate consents been obtained where required?
- Can you evidence that your approach is proportionate and in the best interests of the child?

If you are unable to confidently answer yes to all of the above, there may be gaps in your safeguarding approach.

Safeguarding, Regulation & Compliance

The QLine IT Digital Safeguarding Platform is designed to support children's homes in meeting their safeguarding responsibilities in line with current legislation, guidance, and regulatory expectations.

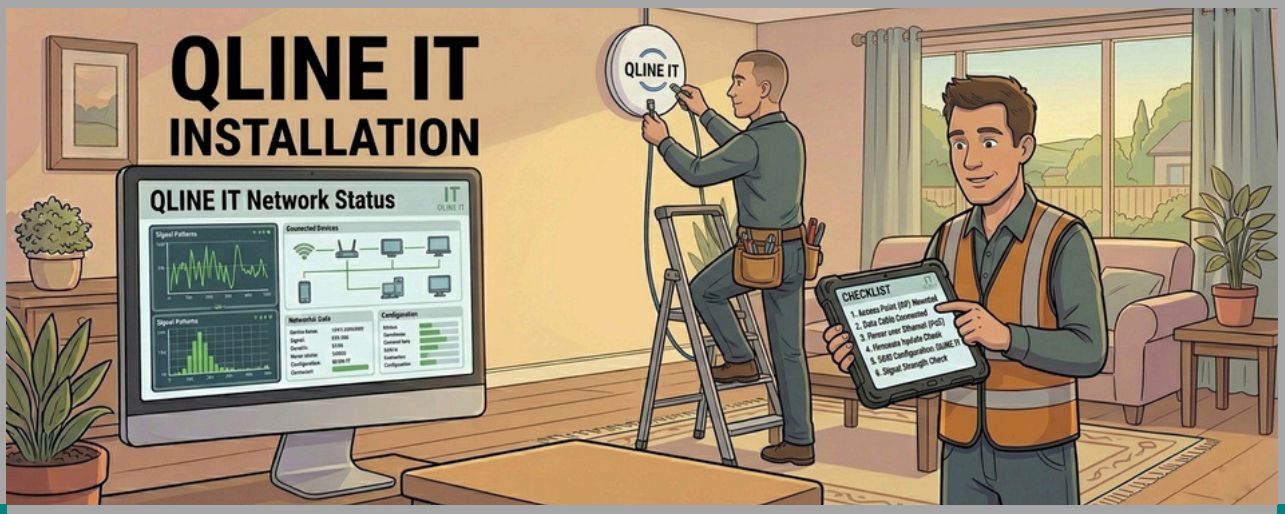
Online safety is a key part of safeguarding, and organisations must be able to demonstrate that appropriate and proportionate measures are in place to protect young people from harm.

Our platform supports alignment with:

- Keeping Children Safe in Education (KCSIE)
- Ofsted safeguarding expectations and inspection framework
- Scottish Care Inspectorate guidance
- Children Act 1989 and 2004
- Working Together to Safeguard Children
- United Nations Convention on the Rights of the Child (UNCRC)
- Data Protection Act 2018 and UK GDPR

Our approach ensures that safeguarding measures are not only effective, but also justified, proportionate, and supported by appropriate oversight and evidence.

By implementing a structured safeguarding solution, children's homes can demonstrate that they are taking reasonable steps to protect young people online, while balancing their rights to privacy and protection from harm.



Costs / Investment

The QLine IT Digital Safeguarding Platform requires an initial installation to create a secure, controlled network environment within your home.

Each installation is tailored to the property, with most homes requiring two to four access points to ensure full coverage and reliable performance.

Installation can be completed by QLine IT or in collaboration with a local installer, with guidance provided to ensure correct setup.

Typical Setup Costs*

Access Points: £105 each (2–4 typical)
Gateway Device: approx. £120
Engineering: £60 per hour (4–6 hours typical)
Travel: £28.00 per hour + £0.45 per mile

All charges subject to VAT, correct as of May 2026

Ongoing Service

Following installation, the platform is supported by a simple monthly service to keep systems secure, updated, and aligned with safeguarding requirements.

This removes the technical burden from staff and ensures your systems continue to operate reliably day-to-day.

Monthly Service
£50 per home, per month
Minimum 12-month term

If you are on a full IT support contract with QLine IT, this charge is reduced to £15.00 per month.

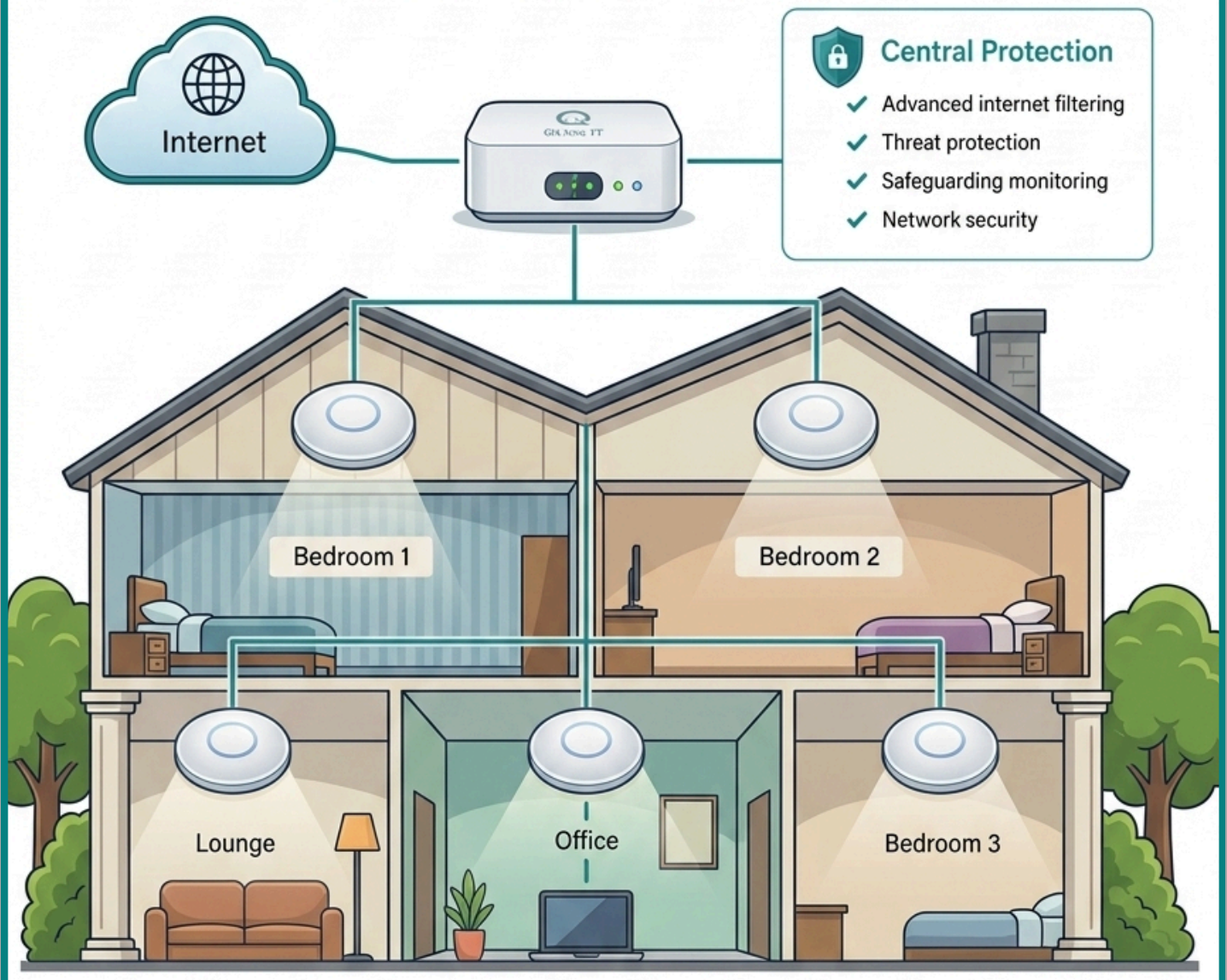
Service Includes
System monitoring and support
Security and firmware updates
Safeguarding reporting
Configuration changes

Call us today on 0330 1700 092
To enhance your IT safeguarding

All charges subject to VAT, correct as of May 2026

QLine IT Digital Safeguarding Platform

Secure. Controlled. Personalised.



Personalised Wi-Fi for Each Young Person

Fred's Wi-Fi

- Social Media: Allowed
- Gaming: Allowed
- Internet Access: Until 10:00pm

Internet Access Until 10:00pm

Jane's Wi-Fi

- Social Media: Blocked
- Gaming: Blocked
- Internet Access: Until 8:00pm

Internet Access Until 8:00pm

Each young person has their own secure Wi-Fi profile with content filtering, time restrictions and safeguarding controls tailored to their needs.